

# PRIVACY POLICY SOGA S.P.A. | CUSTOMERS

Latest update: June 2024

The EU Regulation 2016/679 of 27 April 2016 (hereinafter referred to as **GDPR**) and D. Lgs 196/2003 and subsequent amendments aim to protect individuals with regard to the **processing** of their **personal data**.

According to this regulation, treatment shall be based on the principles of: relevance, correctness, accuracy, lawfulness, transparency and protection of individuals privacy and rights.

According to GDPR article 13, we therefore provide you with following information:

## 1)

The Data Controller treats, with the exclusion of data as referred in GDPR article 9, your personal identification data (for example: name, surname, company name, address, telephone, e-mail address, bank and payment details) that you have communicated relating to the conclusion of the contracts for the services of the Controller.

## 2)

Your personal data is processed:

**A) Without need for your express consent** (Article 6 GDPR), for following **Service Purposes** and legal bases pursuant to art. 6 of the GDPR:

- to conclude the contracts for the Controller's services and execute the existing contract with you and any pre-contractual measures adopted at your request (art. 6, par. 1, letter b of the GDPR)
- to fulfill the pre-contractual, contractual, regulatory, fiscal and accounting obligations deriving from existing relationships with you and the other legal obligations to which the Data Controller is subject according to Italian and European Union legislation (art. 6, par. 1, letter b, letter c of the GDPR)
- to ascertain, exercise or defend a right of the Data Controller in judicial and extrajudicial proceedings (art. 6, par. 1, letter f of the GDPR).

We point out that if you are our customer, we may use the email address you provide to us in the context of the sale to send you emails in a non-automated mode for the purpose of direct sales of the Owner's services and products similar to those you have already used, unless you object, which you can exercise freely at any time (art. 130, paragraph 4, Legislative Decree no. 196/2003 and subsequent amendments).

**B) Only with your specific and distinct consent** (Article 7 GDPR), for following **Marketing Purposes**:

- if you are not our customer, to send you (by e-mail and/or mail) newsletters, commercial communications, advertising material on products and services offered by the Data Controller and to point out the degree of satisfaction on the quality of our services;
- to send you (by e-mail and/or mail) commercial and/or promotional communications from other company of the Soga Energy Team group: Cnz Sistemi Elettronici S.r.l.

## 3)

Your personal data is processed in following mode:

- paper
- digitized

with logic strictly related to the purposes themselves and, in any case, in such a way as to guarantee the security and integrity of the data and always in compliance with the security measures referred to in the GDPR by subjects specifically appointed and authorized by the Data Controller in compliance with the provisions from the art. 29 of the GDPR and art. 2 quaterdecies of the Legislative Decree. 196/2003.

#### 4)

The provision of data for the purposes as at point 2 letter A) is mandatory. In absence, we can not execute the existing contract with you. The provision of data for marketing purposes referred to in point 2 letter B) is optional. You can therefore decide not to supply any data or later to revoke consent to process the data already provided: in this case, you will not receive newsletters, commercial communications and advertising material relating to the Services offered by other companies of Soga Energy Team group. However, you will continue to be entitled to the Services as at point 2 letter A).

#### 5)

For the purposes as at point 2 letter A), the data may be communicated to following recipients:

- business consultants
- agents and distributors
- credit recovery companies
- leasing companies
- customs authorities and agencies
- banks
- suppliers
- carriers
- consultants in general
- insurance companies
- quality certification societies
- other public and private entities collaborating with the Controller, exclusively for the needs connected to the existing business relationship and for what strictly necessary.

#### 6)

The Controller will process the data for the time which shall be necessary to fulfill the aforementioned purposes and, generally, for no more than 10 years from the termination of the service (for the purposes as at point 2 letter A) and no later than 2 years from the collection of data (for the marketing purposes as at point 2 letter B), unless otherwise prescribed by national or EU law.

#### 7)

At any time you can exercise your rights towards the Controller, such as: the right of access to personal data, the right to rectification, the right to erasure, the right to restriction of processing, the right of data portability, the right to object, the right to lodge a complaint with a supervisory authority. In relation to the processing of your data based on consent for the purposes referred to in point 2 letter B), at any time you can revoke consent given to your data treatment, without this affecting the lawfulness of the treatment based on the consent given before the revocation.

#### 8)

The Data Controller is **SOGA S.p.A.** with registered office in Via della Tecnica 15, Montecchio Maggiore and can be contacted for the exercise of your rights as per point 7 by registered letter with advice of receipt at the address indicated, or by e-mail at following address: [marketing@sogaenergyteam.com](mailto:marketing@sogaenergyteam.com)

The updated list of the data processors, system administrators and persons in charge of processing is available at the data Controller's headquarters.

#### 9)

Automated decision-making processes, including profiling, are not used.

#### 10)

Your data will be processed within the EU member countries and may also be transferred to non-EU countries or to an international organization, only with adequate guarantees such as: opinion of adequacy by the European Commission pursuant to Article 45 of the GDPR or the adoption of contractual clauses of data protection type approved by the European Commission pursuant to 46 of the RGD. In the absence of such guarantees, the transfer of your data may take place pursuant to art. 49, par. 1 (b) of the GDPR only if the transfer is necessary for the execution of a contract concluded with you or for the execution of pre-contractual measures taken on

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your request, or if the transfer is necessary for the conclusion or execution of a contract stipulated in his favor pursuant to art. 49, par. 1, lett. c) of the GDPR or even if the transfer is necessary to ascertain, exercise or defend a right in court pursuant to art. 49, par. 1, lett. e) of the GDPR.

## 11)

This policy may be subject to further changes and updates in relation to the regulatory changes in progress.

THE DATA CONTROLLER: **SOGA S.p.A.**

soga  energyteam

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